

## **The Orange House Privacy Policy**

We, Cottage Orange House Yakushima, comply with laws and other norms concerning personal information and take all possible measures to protect valuable personal information of our customers.

### **Collecting personal information**

We may collect personal information to the extent necessary, in the following cases.

- when inquiries are made to us
- when our services are requested

### **Purpose of using personal information**

We will use the personal information acquired from our customers for the following purposes.

- to contact customers
- to answer to customer inquiries
- to provide services to customers

### **Provision of personal information to third parties**

We do not disclose or provide a third party with the personal information acquired from our customers, except in the following cases.

- when the customer consents
- when requested by the police or other public offices
- when required by a law

### **Disclosure of personal information, correction, etc.**

When we have claim for disclosure, correction, deletion, etc., of self-information from the customer himself/herself, we will respond certainly.

### **Contact concerning protection of personal information**

Cottage Orange House Yakushima  
TEL: 080-2444-2001 (7:00~21:00)