

The Orange House Privacy Policy

We, Cottage Orange House Yakushima, comply with laws and other norms concerning personal information and take all possible measures to protect valuable personal information of our customers.

Collecting personal information

We may collect personal information to the extent necessary, in the following cases.

- when inquiries are made to us
- when our services are requested

Purpose of using personal information

We will use the personal information acquired from our customers for the following purposes.

- to contact customers
- to answer to customer inquiries
- to provide services to customers

Provision of personal information to third parties

We do not disclose or provide a third party with the personal information acquired from our customers, except in the following cases.

- when the customer consents
- when requested by the police or other public offices
- when required by a law

Disclosure of personal information, correction, etc.

When we have claim for disclosure, correction, deletion, etc., of self-information from the customer himself/herself, we will respond certainly.

Contact concerning protection of personal information

Cottage Orange House Yakushima
TEL: 050-7114-7774 (7:00~21:00)